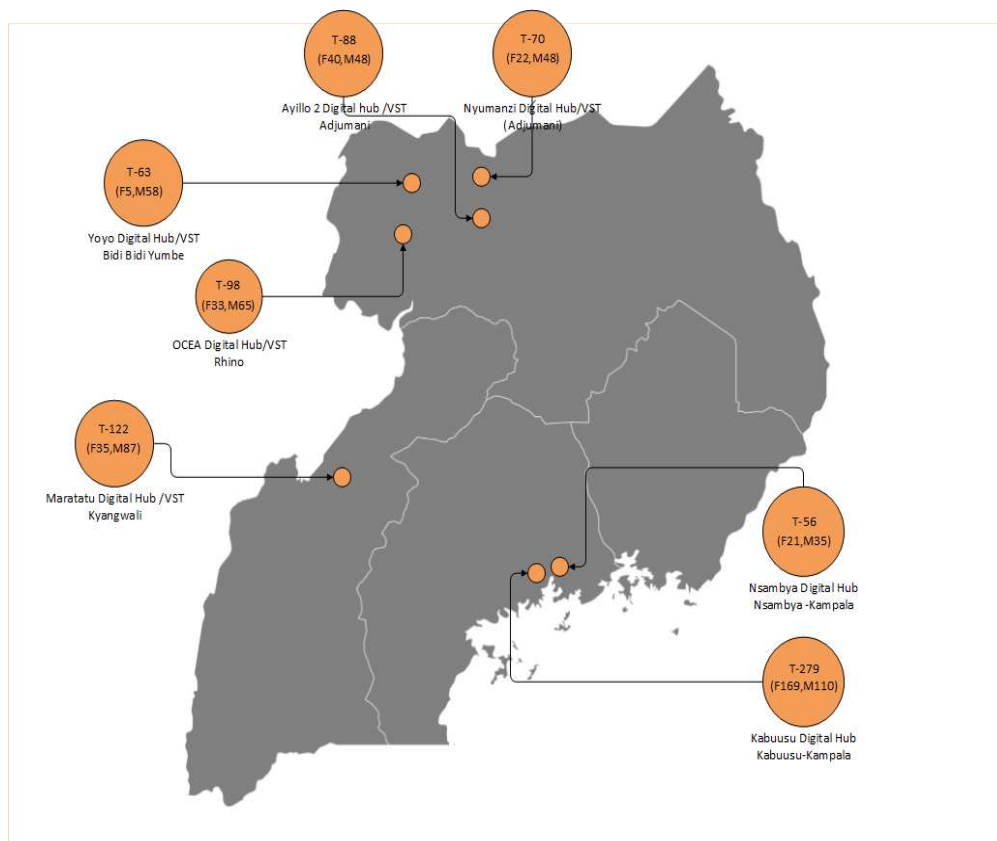


# NRC Uganda 2025-Q1 Digital Pulse

## Brief

Digital transformation is one of the key modalities NRC Uganda is using in 2025 to extend services to the participants, These Include Education services through the Continuous professional skills development (CPD) program currently running at the 7 digital centers and through the changamka virtual hub where access to all E-learning platforms is zero rated. Modifications to [changamka](#) are on going to integrate in other CCs like ICLA information sharing , multi-lingual support & content providers and success stories. Q1 has seen us reach 1616 unique participants under the CPD program at the Kampala-urban and VSTs digital centers. The key Skilling Platforms include [Alison](#), [NRC skills Development](#) ,[Arizona state university](#) and [Google Academy](#)

Location	Female	Male
Kabuusu	169	110
Nsambya	21	35
Kyangwali	35	87
Ocea	33	65
Ayillo	40	48
Nyumanzi	22	48
Yoyo	5	58
Virtual Hub (Zero-rated access)	279	561
SubTotal	604	1012
Overall Total (Q1)	1616	





## Ayillo VST Digital centre

Currently Ayillo has an enrollment of 88 participants (45.5% female & 54.5% male) for 2025-Q1. All cohorts are training for 3 months with new enrollments to be done after 3 months and only those who enrolled into lengthy skilling programs allowed to continue beyond the 3 months. Average age of participants is 21yrs. All enrolled trainees (100%) registered possession of a phone and about 45% had smartphones and 55% had feature phones.



## Nyumanzi VST Digital centre

70 participants enrolled at Nyumanzi with 31.4% female & 68.6% male. 23% are nationals and 77% refugees. 60% registered holding a phone and 40% did not have one. 54% of those with phones have a basic smartphone while 46% having feature phones.



## Ocea VST Digital centre

98 (34% female , 66% male) participants are currently enrolled at ocea for Q1, Being the only digital center in Rhino camp, the numbers of youth interested in enrollment are so high with priority given to those that are up-skilling from vocational skills training and female participants, the average age at this center is 23 yrs. 97% have phones with 53% having basic smartphones and 47 feature phones



## Yoyo VST Digital centre

Q1 enrollment at yoyo is at 63 participants (8% female and 92% male). All enrolled participants have phones with 58% having basic smartphones and 42% owning feature phones. The average age of the participants is 21 yrs. with 22.3% nationals and 78.7% refugees. To increase female numbers, computers dedicated to females have been put a side to reduce waiting times. Having to wait in order to gain access to computers has proved to be a demoralizing factor for the females .



## Zero-rated Mobile Access

As an enabler, NRC Uganda Zero rates access to all E-learning platforms under changamka with the intent of making certifiable skilling programs more accessible and scalable for participants. A total of 840 participants were enrolled through this arrangement with 279 Female accounting for 33.2% and 561 male (68.8%). .Technical Support is provided through a whatsapp help-desk channel (+256783650365). enrollments are limited based on budget



## Nsambya Digital Hub

The Nsambya digital Hub located at the Nsambya Access centre had a total reach of 56 (female 37.5% , Male 62.5% ) unique participants, These were abt low against the target due to the delayed re-opening of Nsambya Hub due to the office re-organization. We had 53.27% Congolese,11.47% eritreans ,15.3% South-Sudanese. Nationals 10% and others i.e. Somali 4%,Sudanese 4% and Rwandese 4%



## Kabuusu Digital Hub

The overall total reach for Kabuusu was 279 unique participants, with 61% (169) female and the male 39% (110). The Burundians accounted for 13.8% ,Congolese 18.04%,Eritreans 20.67%, Rwandese 4.90%,somali 18.39%,South Sudanese 3.33%,Sudanese 14.71%,Ethiopians 1.23% and nationals 4.9%



## Kyangwali Digital centre

The Majority of participants in kyangwali were upskilling as a continuation of the skilling obtained through the Hilton project. The total enrollment for Q1 is 122 with 29% female and 71% male. The average age of the participants was 23 yrs. 82% were refugees and 18% nationals. The Congolese accounted for 73% and SSD 9%. Currently 40% have completed their certification with 60% still in progress. Enrollment programs ranged from Digital literacy, hairstyling, video editing, Defensive driving, carpentry and joinery, customer care skills, etc.



## Digital community Hub (2Way communication channels)

A total of 45,841 participants were reached through the DCH channels (SMS, WhatsApp, calls/Tollfree & USSD). All channels are used in complementarity. The majority were reached through dedicated information sharing campaigns especially for ICLA and Anti-corruption & SEA



### Monthly reach

1.3.2025 - 31.3.2025	12443
1.2.2025 - 28.2.2025	2899
1.1.2025 - 31.1.2025	30499
<b>Total</b>	<b>45841</b>